



THE TELECARE SERVICES ASSOCIATION (TSA)

MEMBER FORUM EVENTS 2010

The TSA mission is to unlock the potential of telecare and telehealth.

TSA MEMBER FORUM – WALES

28 April 2010

Holland House Hotel, Cardiff

- 10.30 Registration and Refreshments
- 11.00 Introduction and Welcome.
Marian Preece, Telecare Services Association
- 11.05 Telecare in Wales – What's Happening
Lee Davis – Welsh Assembly Government
- 11.30 Bringing Efficiencies to Dementia Care.
Karen Hagenow, Occupational Therapist
Just Checking Ltd
- 12.00 Our journey to TSA Telecare Code of Practice
Accreditation
Alun Davies, Cardiff County Council
- 12.30 St Bernard Emergency Location Service
Shaun Moscrop, Halliday James Ltd
- 1.00 Lunch
- 1.45 Delivering Telehealth across Carmarthenshire
Jeanette Munn, Carmarthenshire County Council,
Leo Lewis, Carmarthenshire Chronic Conditions
Demonstrator Lead, Dr Keir Lewis, Consultant in
Respiratory Medicine and Docobo Ltd
- 3.00 Telecare and Telehealth Clinic – Operational Issues
raised by Members
- 3.15 Close

We understand that knowledge building and networking are not only vital components in the realisation of the TSA mission, but are also important in the achievement of strategic and operational objectives for many of our members. Each regional member forum event has been structured to maximise the opportunity for knowledge building and networking.

The 2010 regional member forum events will enable you to:

- Network
- Share best practice
- Improve your knowledge of the industry
- Keep up to date on technical developments, policy and legislation that may impact on your organisation or your service or product users
- Increase your contacts
- Identify potential opportunities for collaboration and/or new business
- Influence the development of the TSA

These events cover issues that are relevant now, and will draw speakers from across social care, health, housing and supply. Your feedback from previous forum events has helped to structure the updated programme, and you can expect more How to's and open discussion. New for this year, with the increasing prominence of telehealth, is a section of the events dedicated to telehealth and its potential.

This Member Forum is a specific benefit of your membership of TSA and therefore we would encourage you to attend. In order to share the benefits of TSA with other Organisations, we would hope that you would invite your Health and Social Care Colleagues to attend this event. Maximum of two guests per Member Organisation.

Further information about these events can be found on our website: www.telecare.org.uk/events. You can also contact Marian Preece, Operations Manager, via marian.preece@telecare.org.uk or telephone: 01606 872333.

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